



Youth Sport Trust Conference 2024

Change the score, change their future

Terms and Conditions

Orders and acceptance

- 1.1 The delegate is deemed to accept these terms and conditions (the “**Terms**”) upon registering for the YST Conference 2024 (the “**Event**”) and is responsible for ensuring the accuracy of all details submitted.
- 1.2 These Terms govern the booking for the Event and attendance at the Event. The Event website incorporates these Terms, and they constitute a legally binding contract at the point of booking.
- 1.3 The closing date for bookings is 17:00 on Friday 1 March 2024, or earlier should capacity be reached.
- 1.4 Confirmation of the booking will be sent via an automated email at the time of registration.
- 1.5 The Youth Sport Trust will not reserve places. Places are offered on a first come, first served basis; the only delegates who have a guaranteed place at the Event are those who have received the email acknowledgement in 1.4.

Fees

- 2.1 The prices for the YST Conference 2024 are per delegate (“**delegate fee**”) and include all fees, materials and refreshments.
- 2.2 We will endeavour to accommodate all dietary requirements providing that the delegate provides this information within 14 days of the Event, however we are unable to guarantee this.
- 2.3 All prices exclude VAT at 20%, unless otherwise stated.
- 2.4 Accommodation is not included within the delegate fee. All accommodation must be booked independently of the Youth Sport Trust.

Discount codes

- 3.1 Only one discount code may be redeemed per booking.
- 3.2 All discount codes are non-transferrable and must only be used by the qualifying user account.
- 3.3. The discount code cannot be used after the order has been placed.
- 3.4 We reserve the right to amend or withdraw discounts and promotions at any time and for any reason, without prior notice.
- 3.5 Even if a code is accepted at check out, all orders are reviewed by the Youth Sport Trust prior to completion. If orders are deemed in violation of any of these Terms, they will be adjusted accordingly.

Payments

- 4.1 Payment in full must be received by the Youth Sport Trust prior to the date of the Event, otherwise the Youth Sport Trust reserve the right to refuse the delegate’s entry into the Event. We accept payment by selected debit/credit cards, or bank transfer.

Cancellations

- 5.1 The Youth Sport Trust reserves the right to cancel or postpone the Event without notice. In the case of the Event being postponed, whether this is at the Youth Sport Trust’s discretion or due to imposed national restrictions, delegate registrations will automatically be transferred to a revised date. For any delegates unable to attend this revised date, a refund will be issued. This request for a refund must be communicated in writing to events@youthsporttrust.org. Any refund will be limited to the amount already paid by the delegate to secure their place at the Event.

- 5.2 In the event of cancellation by a delegate, cancellation fees will be due as follows:
- 100% of the delegate fee will be charged for cancellations received after 17:00 on Friday 16 February 2024.

Substitutions will be permitted.

- 5.3 All cancellations or substitutions must be received in writing to: events@youthsporttrust.org
- 5.4 If a delegate is unable to attend the Event owing to a requirement or decision to self-isolate, due to Covid-19, a refund will be issued (delegates may be required to show proof of a positive Covid-19 test, or other requirement to self-isolate). Any refund will be limited to the amount paid by the delegate to secure their place at the Event.
- 5.5 If applicable, refunds will be paid as soon as possible, or within 30 days.

Force majeure

- 6.1 The Youth Sport Trust will not be liable for any failure or delay in the delivery of the Event which is caused by circumstances beyond its reasonable control.
- 6.2 Where such circumstances occur, the Youth Sport Trust's obligations will be suspended for so long as such circumstances continue, or the Event may be cancelled, in which case the provisions of clause 5.1 will apply.

Venue, format and content of event

- 7.1 The Youth Sport Trust reserves the right to change the venue of the Event, when necessary, or to change the format of the Event to virtual delivery, if required. In the case of changes to the delivery format or venue, the Youth Sport Trust will inform delegates as soon as possible and provide information about the changes. If a change of venue or delivery format occurs, the Youth Sport Trust will not be liable for any additional costs incurred by delegates.
- 7.2 Speakers at any event hosted by the Youth Sport Trust speak on behalf of themselves or any organisation they represent. Opinions expressed by speakers are, therefore, not necessarily those of the Youth Sport Trust.
- 7.3 The Youth Sport Trust will endeavour to ensure that the published programme is provided. The Youth Sport Trust, however, reserves the right to alter the published programme according to circumstances.
- 7.4 Delegates must follow any health and safety requirements, including fire evacuation procedures, stipulated by the venue.

Copyrights

- 8.1 By completing the online booking form, delegates acknowledge that all rights in the content of the Event and materials shall be owned by the Youth Sport Trust (or the consultant responsible for developing the content for a particular session) and that, in attending the Event, delegates will not obtain any rights whatsoever in such content or materials.

Data Protection

- 9.1 Your privacy is important to us at the Youth Sport Trust. To see how we collect, process and protect your personal data, please read our [Privacy Policy](#). Please note that we do not retain any details of debit or credit cards used to make payments to us.
- 9.2 Photographs and/or video footage will be taken during the Event by, or on behalf of the Youth Sport Trust, which may be featured in promotional literature (online/printed) and media activity (social media/website/national media coverage) about this and future events. The Youth Sport Trust may also use the photographs or video footage after the Event, in promotional literature or media activity about their work. We have a legitimate interest to process images for these purposes. The Youth Sport Trust is funded by grants, donations and sponsorship, so photographs and videos are an important source of evidence of our work.

If you do not wish for images of yourself to be used, please send an email, not less than 48 hours prior to the Event, to events@youthsporttrust.org.

